



FOR IMMEDIATE RELEASE

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**PECO Preparing to Support Customers Ahead of Weekend's Winter
Weather**

PHILADELPHIA (January 22, 2026) — A significant winter storm is forecast to bring periods of heavy snow and possible freezing rain across the region this weekend. In advance, PECO is coordinating its storm preparation and response efforts to support customers and is sharing important tips with customers including how to report and track power outages, should they occur.

PECO has proactively increased staffing to ensure crews are available to respond to any power outages as quickly and safely as possible. The storm brings the potential for a significant accumulation of snow, along with sleet or freezing rain, which can have an impact on trees and power lines.

PECO's storm preparation efforts

- PECO is actively monitoring the weather and developing plans in advance for potential impacts on the company's electric and natural gas systems.
- When extreme weather hits, PECO is prepared and dedicated to restoring service to customers as safely and quickly as possible. PECO is currently preparing crews and contractors to respond to potential outages. In the event of outages, crews will work around the clock until every last customer is restored.

Customers should also take steps to prepare for severe winter weather

- Charge cell phones and mobile devices before storms hit.
- Keep a flashlight with fresh batteries on each floor of your home.
- Have a supply of bottled water and easy-to-prepare, non-perishable foods available.
- Regularly check weather information so you're aware of conditions.
- Stay away from downed power lines and electric equipment - always assume it is energized.

During winter storms, customers also should remember to:

- Keep exhaust vents for natural gas appliances like water heaters, furnaces, and fireplaces clear of snow and ice to prevent buildup of carbon monoxide.
- Keep natural gas meters clear of snow and ice by using a broom or brush to gently clear the area around the meter.
- Find more safety tips at [peco.com/Storm](https://www.peco.com/Storm).

How to report an outage

- Customers experiencing issues with their electric or natural gas services should contact PECO at 1-800-841-4141. Alternatively, customers can easily report issues at peco.com/Outages using their phone, tablet or computer or through PECO's free mobile app.
- Customers can visit peco.com/Alerts to choose how to receive information – via text, email or phone – including when power is out in their area, when service is expected to be restored, or when power is restored.
- PECO has a two-way texting program for outages. By texting “ADDOUTAGE” to MYPECO (697326), customers can enroll in the program, report outages, and check the status of their outage through text messaging. To use this service, a customer's mobile number must be registered with their account.
- Customers can find additional information at peco.com/Storm. Follow us on Facebook at facebook.com/pecoconnect and on Twitter at twitter.com/pecoconnect.

Restoration priorities

PECO's restoration priorities are focused on public safety and other essential services such as 911 centers, hospitals, and pumping stations. Then restoration is generally scheduled so that the greatest number of customers can be restored as quickly and safely as possible.

After addressing downed live wires or potentially life-threatening issues, crews will focus on transmission lines that serve thousands of customers and substation equipment that can affect widespread areas. Crews will then address main distribution lines serving large numbers of customers and secondary lines serving neighborhoods. After major repairs are complete, crews will begin to work on service lines to individual homes and businesses.

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PECO, founded in 1881, is Pennsylvania's largest electric and natural gas delivery company. Headquartered in Philadelphia, PECO delivers energy to nearly 1.7 million electric customers and more than 553,700 natural gas customers in southeastern Pennsylvania. The company's 3,000 employees are dedicated to the safe and reliable delivery of electricity and natural gas as well as enhanced energy management conservation, environmental stewardship and community assistance. PECO is a subsidiary of Exelon Corporation (Nasdaq: EXC), a Fortune 200 company and one of the nation's largest utility companies, serving more than 10.7 million customers through six fully regulated transmission and distribution utilities. For more information visit [PECO.com](https://www.pECO.com), and connect with the company on [Facebook](https://www.facebook.com/peco), [X](https://twitter.com/peco), and [Instagram](https://www.instagram.com/peco).

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